List of District ITS Major Systems Being Supported

As of 06/30/2013

Includes Enterprise Systems, Banner Modules, Third Party Systems, Custom Applications, Network, Desktop, and Bond Support

(A) Banner, Third Party, and Custom Applications Systems Supported by District ITS:

1. Banner Student
2. Banner Finance & Purchasing
3. Banner Human Resources
4. Banner Payroll
5. Banner Position Control
6. Banner Accounts Receivables
7. Banner Financial Aid
8. Banner General
9. CLASS-Web - Banner Student Self-Service
10. CLASS-Web - Banner Employee Self-Service
11. CLASS-Web - Banner Financial Aid Self-Service
12. CLASS-Web – Banner Finance Self-Service – expenses and budgets
13. CLASS-Web – Banner Faculty Self- Service – online grades and rosters
14. Add Authorizations (Custom - Part of Registration)
15. Enrollment Management Tool - Custom
16. Pay by Course/CAH – Custom Autopay Process
17. 320 Reporting
18. 311 Reporting
19. Banner Waitlist
20. Banner Degree Works
22. Banner Operational Data Store (ODS) – (To be installed)
23. Banner Data Warehouse (To be Installed)
24. Argos new ad-hoc reporting
25. Luminis Portal – The Zone
26. Gmail for Students – Zonemail
27. Single Sign-On (SSO) for Blackboard & Gmail for Luminis
28. Blackboard Course Management System (CMS) – Banner interface,
   Snapshot controller
29. Curricunet Course Catalog – Banner interface
30. Curricunet Program Review and Assessment (to be installed)
31. CollegeNet Room Scheduling (Academics and Events)
32. Mobile Applications for Banner
33. Banner Fixed Asset Tracking and Depreciation
34. eTranscript for Automatic send/receive of electronic transcripts
35. Oracle Database Support for Banner Systems

36. Hardware and Operating Systems for Enterprise Servers for Banner and
   Third Party Applications – AIX, Windows, Linux

37. Official Payments – Student Credit Card Payment (replaced with Heartland Systems
   2013 for Student online payments, still in operation for other credit card activity)
38. Installments Payment Plan – FACTS
39. Heartland Credit Card Processing – Student Credit Card Payment
40. BossCars Parking
41. SARS-CALL for Mass Emailing
42. SARS-TRAK – Positive Attendance – Banner Interface
43. SARS-GRID – Counseling – Banner Interface
44. eSARS/SARS-CALL/PC TRAK – Banner interface
45. Evisions – checks, POs, other automated forms
46. Higher One – Financial Aid Credit Card – Banner Interface
47. WebI Ad-hoc Reporting
48. Financial Aid SAAS Cloud
49. CCCApply Applications for student apply to colleges (XAP)
50. CCCApply BOGW (XAP)
51. Nursing application – custom built with Banner System
52. Banner Enrollment Management Suite – Recruiting + online tool - (To be installed)
53. Banner Advancement for Alumni - (To be installed)
54. Vision Solutions – Operating Systems Data Recovery
55. Dataguard – Oracle Database Data Recovery
56. FTES Reporting for STATE Audit
57. Student Assessment for Counseling
58. COTOP Reporting – State reporting for Financial Aid Loans
59. EPAF - Electronic Personnel Forms
60. ASCCC & ASLPC Checks
61. Banner Web Time Entry (To be implemented)
62. CALB Human Resources (Banner California version)
63. STRS & PERS
64. Taxes – State Quarterly
65. Taxes – Federal (1099-Misc, 1098T, W2)
66. MIS State Data Reporting (Student, Staff, Financial Aid, IPEDS)
67. Gainful Employment Reporting
68. Financial Statements using Reporting Tool (Argos, WebI)
69. Public Records Requests
70. Hayward Promise Neighborhood Reporting
71. Grant Reporting (Effort Certification)
72. Student Billing (To be implemented)
73. Faculty Association Contract – Pay by CAH
74. Faculty Association Contract – Load Sheet & Workload Banking
75. Faculty Association Contract – Electronic Requests to A&R (Incompletes, Late Adds & Drops)
76. Banner Student Mobile Applications
77. SARS Interface to Banner System
(B) Other Enterprise Systems – Network, Desktop, and Bond Supported by District ITS:

78. Network Infrastructure - From T1s to DS3 to Opteman
79. Network connectivity for LAN/Opteman (routers, switches, cabling infrastructure)
80. Internet connectivity (CENIC, firewalls)
81. Network and Data Security – Firewalls
82. Application System Security - SSL & Encryption, Passwords
83. Redundant Servers
84. Network Monitoring Tools
85. Centralized Tape Management System
86. Backup Systems – Syncsort
87. Wireless Installs and Support with centralized system
88. Data Cove Email Archive System
89. Novell Operating System
90. Groupwise Email
91. M+ Guardian Spam Filter – Addition to Email
92. Reload Email Restore – Addition to Email
93. Blackberry/Iphone/Android Support
94. Addition of Dublin Center to support – network, equipment and added phones
95. Remote VPN support
96. Video Conferencing
97. Lecture Capture Streaming Video (To be installed district-wide)
98. Mass Storage SANS
99. Smart Classrooms (Network, Audio Visual)
100. Virtual Hosted Environment
101. Server Hardware & Software Installation and Maintenance
102. Web Services - CLPCCD Website, Intranet Info page
103. Desktop Services – Operating System, anti-virus, application software (MS Office and others)
104. Help Desk Telephone and Online Ticketing System
105. Printer/Scanner/Ricoh Copier Support
106. Bond – Network Infrastructure and cabling for all new or renovated buildings
107. Bond – New Data Center IT Building – UPS/Generators/Disaster Recovery
108. Bond – Generators & UPS Remote locations
109. Bond – Equipment Hardware & Software Replacements/Additions
110. Bond – Bids for all Technology Equipment
111. Bond – Cabling and IDF’s