How to Access Zonemail without Logging into The Zone Portal

1. Log into CLASS-Web [http://banner-web.clpccd.cc.ca.us:700/](http://banner-web.clpccd.cc.ca.us:700/) with your W ID and six digit PIN. Once you are logged in, on the Main Menu click the link “What is my email address?”

2. Once you know your Zonemail username (just the part before the @ sign) click one of these direct links to log into Zonemail: [http://stumail.clpccd.edu](http://stumail.clpccd.edu) or [http://www.google.com/a/zonemail.clpccd.edu](http://www.google.com/a/zonemail.clpccd.edu)

3. Enter your Zonemail username (just the part before the @ sign) and the password will be the same six digit PIN you use to log into CLASS-Web. Remember, the PIN can be no more than six digits long. When you log into Zonemail, the username will be the part before the @ sign. For example, if your Zonemail address is axsmith0021@zonemail.clpccd.edu you would only enter the username axsmith0021.

4. Be sure to click to select the log-in button instead of hitting the enter key.

5. If this is your first time logging into Zonemail, you may also be required to enter a captcha code.

6. If you have logged into Zonemail before but forgot your password, you can reset it by going to CLASS-Web and changing your PIN. When you change your PIN in CLASS-Web, it also changes it for The Zone and Zonemail.

If you still need assistance logging into The Zone or Zonemail, please send an email to helpzone@clpccd.org