



The Alameda County Psychological Association, Crisis Support Services of Alameda County and Chabot College Nursing Program have agreed to form a partnership in which Chabot College Nursing students will gain clinical experience through their volunteer work on the "Staying Strong Against COVID-19 Support Line". This partnership covers the period of October 2020 through May 2021, and can be renewed by agreement of both parties. This partnership can be terminated by either party with at least 4 weeks advance notice. If, in the judgment of the CSS and/or ACPA representatives, a Chabot student is not ready to provide suitable service appropriate to students, they will consult with the Chabot faculty about remediation for the student. Faculty will be asked to terminate the student's participation only in the most concerning of situations, such as if the student appears to be unduly distressed by the work, or if the student's work on the line, in the judgment of the ACPA and CSS representatives, puts callers at risk.

The "Staying Strong Against COVID-19 Support Line" is the result of a collaboration between Crisis Support Services of Alameda County (CSS) and the Alameda County Psychological Association (ACPA). This "Staying Strong Against COVID-19" support line ("the program") was developed to provide support through a phone line to individuals working in health care settings in California.

The responsibilities of the Chabot College Nursing Program include the following:

1. The Chabot nursing program will provide weekly individual supervision for the nursing students for their work on the support line
2. The nursing supervisor and all of the nursing students will complete the support line program's two-hour on-line training prior to working on the support line.
3. The nursing students will attend a weekly one hour on-line consultation group offered through Crisis Support Services of Alameda County.
4. The nursing supervisor will provide ACPA a list with the nursing students names and phone numbers at least one week prior to their beginning their placement.
5. The nursing students will volunteer 4 hours per week on the support line. The specific four hours will be jointly approved by Chabot faculty and Dr. Selene Fabiano.

The responsibilities of the Alameda County Psychological Association include the following:

1. Schedule each nursing student on the support line for 4 hours each week during their 12-week placement.
2. Provide a one-hour per week consultation group for volunteers on the support line.

Liability

Crisis Support Services of Alameda County carries insurance for commercial general liability, professional liability, automobile liability, workers compensation insurance, crime, and abuse and molestation liability. All CSS staff, interns, and volunteers are covered under the above named policies for all their activities as part of the collaborative project with ACPA. For the duration of the joint project, Chabot College nursing students are volunteers and an extension of CSS and provide a volunteer telephonic support service under the umbrella of CSS. However, CSS is not responsible for any physical or emotional harm to ACPA volunteers as a result of their participation in the joint project.

We, the undersigned have read and agree with this Partnership Agreement.



10/6/2020

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Connie Telles, DNP, MSN, CNE  
Nursing Program Director  
Chabot College

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Date



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Narges Dillon  
Executive Director  
Crisis Support Services of Alameda County

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Date

10/7/20



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Alice LoCicero, Ph.D.  
ACPA, President Elect

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Date

10/12/20